

## **ALLY TESTIMONIAL**

Ally has been a part of the Miss Kitty's family for the past two years. During that time, I have come to respect the staff as friendly, courteous and professional. I have also been extremely satisfied with the care that Ally receives while she is there as well as the grooming. Ally always seems happy to be there and we both consider Miss Kitty's her home away from home.

Ally's Mom, Lucie

## **BAILEY WISEMAN TESTIMONIAL**

We found Miss Kitty's Bed and Bath 7 years ago shortly after moving to Nashville. At the time we needed a doggy daycare for our Maltese, Bailey. I've always been very apprehensive about leaving Bailey and very particular about where and with whom I leave her. We fell in love and felt at ease with Miss Kitty's right away. And over the years we have become a "regular" at Miss Kitty's. It is the only place we will ever board Bailey or have her groomed and let me tell you why.

The owners and staff are extremely friendly, helpful, and respectful of our Bailey and her well-being. They all go out of their way to meet our every request to insure Bailey is cared for as well as she would be cared for at home. Whether it is how we want her groomed, what kind of bows we want in her hair, how she takes her medicine, or how she prefers to eat her food, the staff at Miss Kitty's wants to be sure Bailey is happy and secure while she is in their care.

I never worry when I leave Bailey at Miss Kitty's. I don't worry if she is being well taken care of because I know that the staff doesn't just feed her and let her outside, they play with her, talk to her, interact with her. They learn her personality and truly care about Bailey. I never worry about whether or not Bailey is getting enough attention when she stays at Miss Kitty's because I know she is having the time of her life. It's evident by her reaction when we turn down the street and pull into Miss Kitty's parking lot. She starts to get so excited. I've learned if I want to say my goodbyes to Bailey, I'd better start way before we turn down the street because once she realizes we are at Miss Kitty's, she's too excited to be there to say goodbye to me!

We just appreciate so much everyone at Miss Kitty's. We appreciate them for their attitude towards caring for our beloved pet when we have to be away from her. They are truly happy about what they do and it is obvious when you meet them. We drive 40 minutes to get to Miss Kitty's and we feel it is worth the drive because we know how happy Bailey is to be there.

## **Darcy Kerr Testimonial**

We have been boarding "Darcy", our Soft Coated Wheaton Terrier, at Miss Kitty's Bed & Bath since she was 4 months old. She is now 5 and still loves going there just as much as when she was a puppy. She loves playing with all of the other dogs, her "friends", in a supervised protected area, just like a romp in the park.

My wife and I especially love the staff that treats "Darcy" like they would their own pet. It makes us feel very comfortable to know that Miss Kitty's insists on all guests being up to date on all vaccines and that any special dietary needs are always accommodated.

All dogs boarded are classed into sized and spacious areas are allocated to each dog. Should one dog need the attention of a veterinarian, one is always on call.

As a very satisfied, long time customer I highly recommend Miss Kitty's if your pet needs boarding for weeks or just a play day. I do suggest, if you are contemplating boarding your dog at Miss Kitty's you make your reservations well in advance to ensure a space so your pet won't miss out on the Miss Kitty's experience of conscientious loving dog care.

Don, Linda And "Darcy" Kerr  
Brentwood, TN

## **Emmit, Lily and Dakota Maki Testimonial**

I always have peace when I drop my puppies off for and overnight stay at Miss Kitty's I travel quite often so when Emmit and Lily need a place to stay, Miss Kitty's is the place. Everyone is so friendly, and they really go out of their way to make sure the dogs are comfortable when they arrive. I feel very fortunate to have such a wonderful place to board them as well as have them groomed. My Yorkies are 13 and 15 years old and in very good health. However, they are very fragile at this age, and everyone at Miss Kitty's does a great job of making sure they get extra special attention. Not to mention, all three of my pups love their beauty trips periodically. Thank you for taking such good care of my furry friends.!

Lisa Maki  
Emmit, Lily and Dakota

### **Lilly Ann Testimonial**

We adopted our puppy in April, 2004. Her name is Lilly Ann and she's a Westie. She is the love of our lives and we spoil her rotten. The first time we went out of town a good friend of mine told me to try Miss Kitty's. We made a reservation for her and Miss Kitty's is the only place I would ever take her from now on. We are high maintenance as far as taking care of Lilly. The personnel there are extremely friendly and follow my wishes towards Lilly. They all take very good, personal care of her.

Lilly goes about 2 days each week to the puppy day care that they offer. Honest to goodness, Lily loves playing there. She absolutely loves and adores Miss Kathy in Day Care! As a family, we also love Miss Kathy. She gives each and every puppy personal attention.

They also offer grooming that I take Lilly to once a month. Lilly always comes home beautiful and smells good too. I am confident that Lilly will be loved and taken good care of while she is at Miss Kitty's. I love my new friends that work at Miss Kitty's- they love Lilly as much as we do!

Dennis and Jan Zamojski  
Brentwood Tn

### **Muffin Binkley Testimonial**

Having been a client of Miss Kitty's Bed & Bath for over 17 years, it is my pleasure to tell you how wonderful I think Miss Kitty's is. The facility is always clean and cheerful and the personnel and staff are truly caring and loving people. Last year Miss Kitty's was taking care of my almost 17 year old Lhasa Apso who had several health problems. When I went to pick her up one day I was told that Jimmy wanted to talk to me. I was afraid he was going to tell me that they were no longer able to take care of Muffin. To my relief, it was just the opposite. Jimmy told me that he would be more than willing to do whatever he could to help with her and help with any arrangements that needed to be made when her time came. She passed away shortly after that and every member of the staff wrote me a special note about how they would miss my precious Muffin. At that time she had been their longest living client. Miss Kitty's has now welcomed our new pup- an eight month old King Charles Spaniel. I always feel so good about leaving Honey with them and she is always wagging her tail and happy to be there!

Suzanne Binkley

I always say that my Westie, Daisy, would happily live at Miss Kitty's if she could. On her bath or grooming day, I cannot mention, until we are ready to leave the house that we are going to Miss Kitty's. Daisy will follow me everywhere, whining until we are on our way. She loves the employees (they are the BEST), but her favorite thing is to seek out STumbleweed . Tumbleweed is the resident cat, old and grumpy at times, but very patient with this annoying dog that is obsessed with her! We have been regulars at Miss Kitty's for 8 years and could not recommend a finer kennel. Their boarding & grooming care is outstanding, and I can always be sure that Daisy is well taken care of. They are happy to accommodate any special request that I may have, and best of all; my dog is never Sreluctant to vacation there! Be sure to check out the adorable clothing line when you visit. Daisy is looking forward to selecting her new Halloween costume when they arrive!

Mary Sifford

Our Springer, Molly, has been going to Miss Kitty's since she was 6 months old. She gets so excited to go, she actually drags us in the door every visit.

We can't say enough great things about the quality of care and personal attention given to our pet. She goes up to every member of the staff as if they are her best friend and ready to play with them. We can't imagine taking our pet anywhere else when we have to be gone away. THANKS, MISS KITTYS!!!!

When I relocated to Nashville 2 years ago because of a job transfer, I knew no one. I travel several nights a month out of town for work, and I was concerned that I would not be able to find anyone who could watch my dog while I was gone. I needed to either find someone in Nashville I could trust, or leave him behind with my family.

A coworker told me about Miss Kittys, so I called and asked if I could stop by and see the facilities. When I visited, I knew immediately that Misha (my maltese/poodle) would love it. Instead of cages or kennels, Misha would have his own Ssuite with a bed, which was very similar to what he slept at when he was home. He would be outside several times a day, and could get groomed during his stay if he needed it. I also liked the fact that I could drop him off as needed, whether it be just a night or two, or weeks at a time. The staff was so friendly, and all the dogs seemed happy. I knew I could trust them to take care of him.

Well, needless to say, 2 years later, and Miss Kittys is Misha"s home away from home. He goes there several times a month, and he

loves every minute of it. He even starts barking when we turn down their drive because he can't wait to get out of the car! He runs right in and is greeted by all of the staff. The best part is that I don't have to feel guilty for leaving him so often because I know he has the best care and is having a great time. In fact, some times I think he would rather be at Miss Kittys playing with all of his friends than home with me!

I would recommend Miss Kittys to any pet parent who considers their dog more than just a dog, but a member of the family. I am fortunate to have found Miss Kittys, and I know if Misha could talk, he would say the same thing!

-Charlotte Arcuri

### **Ariel Outlaw Testimonial**

I have been bringing my dog, Ariel, to Miss Kitty's for all of her 12 years. I bought a boarding package at an auction. Since she is like my child, her care is very important to me. I don't want her crated and only walked a couple of times a day.

The few times that I have missed getting her in Miss Kitty's, the other facilities were a disappointment. She would come home sick or upset but not so with Miss Kitty's. Sometimes she doesn't even want to come home with me when I go get her!

We are also regulars at Day Care and this has been a lifesaver! I leave her there when I have to be gone all day or when there is work being done on my house. She loves going and again, I can trust that she is getting the utmost in care and love.

Boarding my dog at miss Kitty's bakes my trips worry free knowing that I will find her in the best shape possible when I return. Their staff is professional and caring plus the facilities are always clean. I sometimes say when I am traveling that I thing I will stay at Miss Kitty's and let my dog take the trip!

Patty Outlaw  
Pet Owner

### **Dachsie Lewis Testimonial**

For more than a year, Dachsie Lewis was a Monday - Thursday regular at Miss Kittys. He liked playing with the pets and staff and always came home clean and shiny. Once, when he became sick, Miss Kitty's staff rushed him to his vet and stayed with him until I arrived from out of town. We only have good, positive things to say about the MK people. All of them truly have a place in their heart for the pets. When Dachsie died it personally affected everyone at Ms Kittys. Today, Elvis and Rummy Lewis have continued the tradition of being regulars at Ms Kittys which is a continued tribute to the fondness and affection we have for the entire staff.

Dee Dee & Doug Lewis

### **Dolly and Sid Lively Testimonial**

In 1993, I found a wonderful place called Animal Attractions. My then 3 yr old Cocker Spaniel Dolly went there to be groomed and was so relaxed and happy there, she never went anywhere else to be groomed after that. In 1996 I added a mixed breed named Sid to our family and he has never gone anywhere but Miss Kitty's (what Animal Attractions had become) for grooming and boarding. When my beloved Dolly passed away in 2004, the good folks @ Miss Kitty's grieved with me and Sid. They become attached to all their regulars and are heart broken when the pets pass away. For pampering and caring, you can't beat Miss Kitty's Bed & Bath.

Marcie Lively  
Nashville Tn

### **Hunter Gore Testimonial**

From the moment we pull into the parking lot of Miss Kitty's our Springer Spaniel, Hunter, gets excited. He pulls us inside like a happy childe going to play with friends.

The employees at Miss Kitty's are exceptional. Always caring and concerned. I know from the moment Hunter is dropped off he is in good hands.

He never loses weight while at Miss Kitty's. He comes home tired from playing. He is happy. When he gets a bath or is groomed it is always done to perfection.

Miss Kitty's always tries to accommodate our needs with Hunter. I will never forget calling while Hunter was staying at Miss Kitty's and telling them that my Mom had died. I needed to leave Hunter a few extra days. They were very kind and made the accommodation. When the world was caving in around me, Hunter was one thing that I know would be taken care of.

I would love to say kind words about each person that works at Miss Kitty's but I am afraid I will inadvertently omit a name. I will say that everyone from the owner to each employee are special to us and to Hunter.

Sincerely,

Joyce, Greg & Meg Gore

### **MADDIE CRUNK TESTIMONIAL**

I have been bringing Maddie my 13 year old Shih Tzu to Miss Kitty's since she was 10 weeks old every week of her life. I started bringing her for two reasons, one to give her a day out of the house since I work and second to keep her groomed like a princess. Miss Kitty's has done a wonderful job of taking care of her all this time. The first years she played and got bathed and always rested well that night, now that she's older I think she does a lot of sleeping and ignoring all the playful pups. Miss Kitty's treats her as if she were theirs, and she is always excited to get there and have adapted to her needs thru the years. I wouldn't take her anywhere else as I can rest well knowing she is well cared for.

Susan Crunk

### **Niki Taylor Testimonial**

Miss Kitty's is an amazing place for animals because they truly love animals and take great care of them. My dogs look beautiful when they visit for grooming sessions and they even act different. So much happier and excited.

Niki Taylor